



MODULES FOR THE SUPER YACHT FIVE DAY INTERNATIONALLY RECOGNISED STEWARD/ESS COURSE

The Crew Pacific 5 Day Super yacht Steward/ess course is offered BOTH in “Theory & Practical” lessons the course COST IS \$1895.00AUD.

Theory can be completed at home on your own laptop, and the practical skills will be completed at Crew Pacific’s training facilities as per course dates provided.

- **Theory cost:** \$947.50 AUD
- **Practical cost** \$947.50 AUD

MODULE ONE: SPECIFIC’S REGARDING THE INTERNATIONAL YACHTING INDUSTRY:

- How to start in the international yachting industry
- Salary Guidelines for Europe, USA, and Australia.
- Crew contracts – what will be covered in a 12-month contract.
- How to obtain a B1/B2 visa the easy way.
- How do international Crewing agents work overseas?
- What is an MCA ENG1 medical and how do I obtain it?
- What is an AMSA Medical and How do I obtain it?
- Crewing agencies/accommodation overseas
- What a Stewardess position is and the different types of levels.
- Yacht crew structure and ranks.
- Planning and designing a resume that is specific to the international super yacht industry.
- Preparing for an interview as well as what questions you should be asking when you obtain an interview - either “Face to Face” or over the phone.
- Recommend dress appearance for an interview in this industry.
- What is a private yacht?
- What is a Charter yacht?

MODULE TWO: LAUNDRY FORMALITIES

Washing and ironing guest/crew laundry
Checking and identifying stains
Using International stain removers correctly (stain Devils)
Checking laundry has been correctly washed and ironed.

Explain the procedures of using a roller iron and iron press.
Temperature for iron and press
Using starch on clothing and napkins
Procedures to remove stains of tablecloths and napkins.

DESCRIBE THE TECHNIQUES FOR REMOVING STAINS FROM CLOTHES AND NAPKINS

Grease stains
Wine stains
Food stains

Sauce stains
Chewing gum
Candle wax

ESTABLISH THE IMPORTANTACE OF MAINTAINING LAUNDRY EQUIPMENT & SAFETY IN THE LAUNDRY

- Washing machines, Dryers, Iron press, roller irons and steam irons

NAPKING FOLDING:

- Ironing, preparing & starching the napkin.
- Other forms of napkins
- Practical lesson assessment

MODULE THREE - TABLE SERVICE (SILVER SERVICE RUSSIAN & AMERICAN SERVICE, VARIOUS OTHER TABLE SERVICES THAT CAN BE ON SUPER YACHTS)

- Silver service (French and Russian service) will cover a variety of different table services that can be used on super yachts.
- American, English, and European table settings and service.
- Proper table settings (Super yacht standard)
- Wine preparation, presentation, and service
- Handling of food
- Course changes, order, and service
- Understand culinary terms.
- Body mechanics and service center
- Coffee and tea presentation
- A practical lunch will be delivered where you will silver service a three-course meal to six guests.

MODULE FOUR: PROFESSIONAL DECORUM AND SOCIAL SKILLS

- Occupational health and safety maritime requirements
- Personal hygiene and appearance upon a yacht
- General hygiene throughout other areas of the yacht
- Designing a Steward/ess roster.
- Working with crew from different countries
- Describe the customary living and working standards aboard a yacht.

MODULE FIVE: INTERIOR & EXTERIOR DETAILING

- A yacht excursion will be conducted.
- Describing cleaning products and the usage of them aboard a yacht
- Demonstrate cleaning standards and presentation methods required in guest cabins. (towel folding, tissue, and toilet roll folding).
- Demonstrate cleaning standards and presentation methods required in exterior detailing.
- Ability to complete and achieve these methods quickly and efficiently.